Encounter Data Summit 2019

DETAILED AGENDA

Thursday, August 29th
10:00 a.m. – 2:30 p.m.
Hyatt Regency, Sacramento, CA

Registration (9:30 a.m. – 10:00 a.m.)

Summit participants will be able to register starting at 9:30am in the Capitol View Room. Participants may then enjoy coffee and pastries before the program starts. Coffee service will be available throughout the Summit.

Location: Capitol View (15th Floor)

Opening Remarks from Project Sponsors and Shelley Rouillard, Director, DMHC (10:00 a.m. – 10:20 a.m.)

After brief opening remarks from Carol Kim and Patrick Johnston from Health Net, sponsors of the multi-year Medi-Cal Encounter Data Improvement Program, Shelley Rouillard, Director of the Department of Managed Health Care, will address the importance and relevance of having complete and accurate Medi-Cal encounter data in an environment that is increasingly focused on value-based purchasing.

Speakers:
- Carol Kim, VP of Community Investments & Government and Public Affairs, Health Net
- Patrick Johnston, Chair of the Community Investment Advisory Committee, Health Net
- Shelley Rouillard, Director, California Department of Managed Health Care (DMHC)

Location: Capitol View (15th Floor)

The Current Landscape of Medi-Cal Encounter Data Reporting (10:20 a.m. – 10:45 a.m.)

In this opening presentation, Jonah Frohlich from Manatt Health Strategies will share an overview of the current Medi-Cal encounter data landscape informed by nearly two dozen stakeholder interviews. The presentation will cover: recent federal and state regulatory changes impacting encounter data reporting requirements; the most pressing encounter data challenges reported by stakeholders across the Medi-Cal encounter data ecosystem; and potential solutions for these challenges, which will be tested and discussed in the afternoon's breakout sessions.

Speaker:
- Jonah Frohlich, Managing Director, Manatt Health Strategies

Location: Capitol View (15th Floor)

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Encounter Data Challenges and Solutions: Notes from the Field (10:45 a.m. – 12:00 p.m.)

From clinics to IPAs to Medi-Cal managed care plans, each type of organization serving the Medi-Cal population faces unique challenges in collecting and reporting complete, accurate and timely encounter data. In this session, four panelists from a cross-section of institutions will comment on the challenges and barriers they have faced in collecting and reporting encounter data, and practical strategies to overcome them. Audience participation will be solicited throughout this session, both during Q&A opportunities as well as through a live polling application.

Panelists and Moderator:

- Genia Fick, Senior Director of Quality Systems, IEHP
- Louise McCarthy, CEO, CCALAC
- John Minot, Director of Policy, CAPH
- Jeff Rideout, President and CEO, IHA
- Jonah Frohlich, Managing Director, Manatt Health Strategies (moderator)

Location: Capitol View (15ᵗʰ Floor)

Lunch (12:00 p.m. – 12:30 p.m.)

At noon, the program will break to allow participants to check their phones, pick up a light lunch at the back of the main Capitol View room, and meet their fellow Summit participants.

Location: Capitol View (15ᵗʰ Floor)

Remarks from Jennifer Kent, Director, DHCS (12:30 p.m. – 12:45 p.m.)

To kick-off our afternoon program of issue prioritization and solution development, Jennifer Kent, Director of DHCS, will share brief remarks on the importance of improving the completeness and accuracy of Medi-Cal encounter data for all organizations participating in the program.

Speaker:

- Jennifer Kent, Director, DHCS

Location: Capitol View (15ᵗʰ Floor)

Making an Impact: Identifying Encounter Data Issues for Resolution (12:45 p.m. – 2:20 p.m.)

Based on registration responses, participants will be assigned to one of three breakout groups - Governance, Data Standardization, and Technology & Technical Assistance - to discuss their most pressing and intractable Medi-Cal encounter data challenges, and potential solutions for those issues that are most "impactable." Discussions will be facilitated to help participants generate consensus around priority issue areas and to brainstorm potential and practical steps stakeholders at all levels of the Medi-Cal encounter data ecosystem can take to address them. After the Summit, takeaways from the sessions will be shared with all participants. The issues

prioritized and solutions generated during these breakout sessions will shape the scope of post-Summit workgroups.

Facilitators:

- Jonah Frohlich, Manatt Health Strategies - Governance
- Tim Reilly, Pacific Health Consulting Group - Data Standardization
- Kevin McAvey, Manatt Health Strategies - Technology & Technical Assistance

Location: Capitol View (Governance) – Santa Barbara (Data Standardization) – Ventura (Tech & TA)

Closing Remarks from Project Sponsors (2:20 p.m. – 2:30 p.m.)

Carol Kim from Health Net and Jonah Frohlich from Manatt Health Strategies will offer brief closing remarks, outlining how the ideas generated during the Summit will inform the efforts of three workgroups to develop practical and actionable strategies to address some of Medi-Cal's most pressing and intractable encounter data challenges.

Speakers:

- Carol Kim, VP of Community Investments & Government and Public Affairs, Health Net
- Jonah Frohlich, Managing Director, Manatt Health Strategies

Location: Capitol View (15th Floor)