

**Encounter Data Project
Data Standardization Workgroup
Working Session #1 (Oct. 25, 2019)**

Summary of Key Takeaways

- **The workgroup agreed on the importance of defining a narrow, targeted focus for solution development that prioritizes inputs and avoids downstream issues.** The workgroup also noted that while experiences of programs like the Direct Payment Program may be instructive and impacted by workgroup efforts, the workgroup's focus should remain solely on encounter data.
- The workgroup noted that an important "charter role" of the group is to **identify and describe failure points in the encounter reporting/reconciliation process** that contribute to incomplete and inaccurate encounter data reporting.
- The workgroup highlighted several opportunities to identify and address encounter data accuracy, completeness and timeliness, including:
 - **Mapping the encounter data workflow/reporting process** and highlighting gaps
 - **Proposing standardized reconciliation and reporting processes/formats** at key points in the encounter workflow
 - **Identifying opportunities for standardization or alignment in submission requirements and specifications:**
 - Across data collectors (provider to plan to DHCS to CMS)
 - Between Medi-Cal FFS and managed care reporting specifications
 - Among lines of business, where possible (Medi-Cal, Medicare Advantage, Covered California)
 - Between encounter and claims reporting requirements
 - Through crosswalking local codes and national codes
 - **Strengthening "traceability" of encounter data issues**
 - **Addressing EHR/practice management report configuration** with largest companies statewide to decrease data loss and improve accuracy
- **The workgroup discussed potential follow-up steps, including forming three teams that would:**
 - **Identify "failure points" impacting data accuracy, completeness and timeliness;** the group would comprise providers, plans and DHCS representatives to map the encounter data reporting and reconciliation process
 - **Review existing reconciliation points and identify opportunities to strengthen and standardize reconciliation** among plans for Medi-Cal and potentially other lines of business
 - **Review companion guides to identify missing or misaligned specifications in Medi-Cal**
- **Participants were also asked to submit the following prior to the next meeting:**
 - Health plan companion guides for Medi-Cal
 - Current reports from all parties describing most common rejections/errors for Medi-Cal
 - Examples of current reconciliation reports used for Medi-Cal
 - Copies of Medi-Cal local code specifications
 - Any available findings from DPP, CAPG, ICE, LA Care/Optum efforts and other relevant workgroups

Working Session Attendees

Co-Chairs			
Eric French	VP, Provider Performance and Analytics	Health Net	✓
Carol Wanke	VP, Post Acute Revenue Cycle and Managed Care Operation	Sharp HealthCare	✓

Members			
Michael Arriaga	Encounter Manager	Molina Healthcare	✓
Terri Bailey	Manager	Health Net	✓
Allyce Barrios	Director Revenue Compliance	Hills Physicians Medical Group	
Laurie Dean	Business Process Consultant	United Healthcare	
Genia Fick	Senior Director, Quality Systems	Inland Empire Health Plan (IEHP)	
Denise Gionta-Del Rio	Encounter Manager, Medicaid Business	Aetna	✓
Starla Ledbetter	Chief Data Officer, Branch Chief, Enterprise Data Operations	California Office of Statewide Health Planning and Development (OSHPD)	✓
David Lown	Chief Medical Officer	California Health Care Safety Net Institute (SNI)	✓
Larry McIntosh	Consultant	SBC Global (formerly United)	✓
John Minot	Director of Policy	California Association of Public Hospitals and Health Systems (CAPH)	✓
Amber Ott	Group Vice President, Data and Analytics	California Hospital Association (CHA)	
Thenn Subramanian	Director of EDI Development	Partnership HealthPlan of California	✓
Aaron Toyama	Chief, Data Analytics Branch	California Department of Health Care Services (DHCS)	✓
Jennifer Wei	Interim Chief, Financial Systems Support and Reporting	LA County Department of Health Services	✓
Greg White	Director, Encounters	LA Care Health Plan	✓
Mark Yakimisky	Executive Director, Pricing Systems & Data Services	Kaiser Permanente	✓

Facilitators and Workgroup Support Staff			
Tim Reilly	Founder and Partner	Pacific Health Consulting Group	✓
Jonah Frohlich	Managing Director	Manatt Health Strategies	✓
Rafael Gomez	Senior Consultant	Pacific Health Consulting Group	✓
Tony Brown	Consultant	Manatt Health Strategies	✓
Kevin McAvey	Senior Manager	Manatt Health Strategies	
Courtney Huff	Research Consultant	Harder + Co	✓
Stephanie Landrum-Hall	Manager of Community Grants	Health Net	✓